



## Building Community



Access Community  
Health Centers<sup>SM</sup>

*Improving health. Improving lives.*

[www.accesscommunityhealthcenters.org](http://www.accesscommunityhealthcenters.org)



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Health Centers<sup>SM</sup>

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## Annual Report 2009

*July 1, 2008- June 30, 2009*

# Building Community

Care

Accessibility

Health

Diversity

Opportunity

Community

## Building Community Access Community Health Centers Annual Report 2009

*July 1, 2008 - June 30, 2009*

For 27 years, Access Community Health Centers has been removing the barriers that limit access to quality health care, and in turn, building communities that provide a health care home for thousands. We've had an exciting year in which we've continued to grow and expand to meet the varied needs of those seeking health care in Dane County.

To truly be of service to our community, we believe that we must remain dedicated not only to the patients we serve, but the communities to which those patients belong. This dedication is at the heart of our promise, and it's why during this past year we laid the groundwork for an inspiring new venture in which we affiliated with the University of Wisconsin Department of Family Medicine to become the operator of the Wingra Family Medical Center in Madison. This endeavor is the newest chapter in our continued commitment to expansion and collaboration.

We also believe that by helping build a community, we can positively impact families, neighborhoods, and the overall economy. It's essential for families to have a place where they can establish lasting relationships with the people who care for them—both now and in the future. In turn, a healthy individual can contribute to their neighborhood through work, school, and community involvement. And in Wisconsin alone, community health centers provide thousands of jobs and infuse the economy with hundreds of millions of dollars.

That said, we also know we could not create a health care home without the support and generosity of individuals, business, foundations, and the health care community. In just the past year, we were able to provide over 54,689 medical and dental visits to our patients. And it's with this spirit of collaboration—this year we worked with more than 50 organizations and coalitions—that we provide patients with the care they need so they can go on to live full and productive lives. We all share one common purpose: increasing access to quality, affordable health care.

Any community is only as strong as its members, and we will continue to build ours to fulfill the promise that drives everything we do, each and every day—Improving Health and Improving Lives.

**Gordon Derzon**  
*Interim Chief Executive Officer*



## A Look at the People We Serve

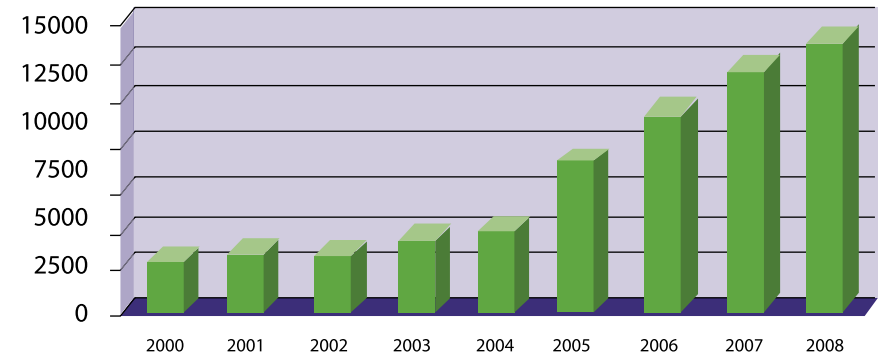
In the period from July 1, 2008 to June 30, 2009, 13,689 Dane County residents received 54,689 medical, behavioral health and dental visits at Access Community Health Centers.

Our patients come from every community in Dane County and almost all of them live in poverty:

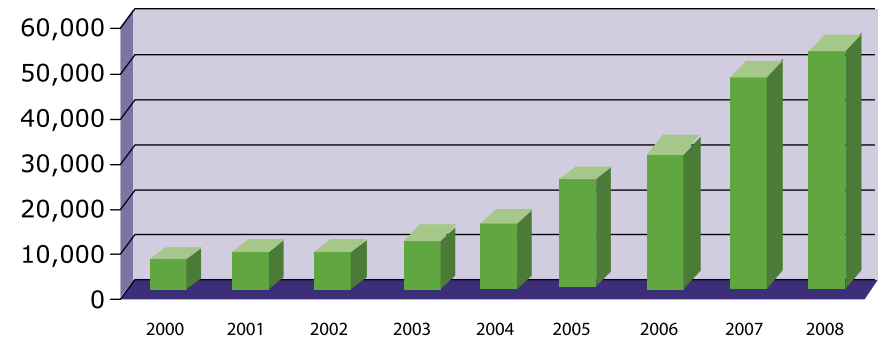
- 35 percent of our patients are under the age of 18;
- 53 percent are between the ages of 19 and 50, and 12 percent are 51 and older;
- 60 percent are female and 40 percent male;
- 33 percent of our patients are Hispanic, 24 percent are African American, 32 percent are white, and 11% are Native American, Asian, or other race;
- 36 percent are uninsured, and 62 percent have either Medicaid or Medicare.

This year, Access Community Health Centers provided a record level of care for our community. The following graphs illustrate the growth in the number of people we served and in the number of visits we provided.

Number of People Served



Patient Visit Growth



## Our Services

At Access Community Health Centers, it's our purpose to provide comprehensive, top-quality health care services for underserved people throughout Dane County.

We are committed to creating a health care home where families and individual patients can establish long-term relationships with people they know will always be there in times of need. These relationships improve health and improve lives.

### Prenatal Services

Prenatal Services at Access Community Health Centers are provided by our family practice physicians and the UW Health Nurse Midwives Group. Our services place an emphasis on health promotion, education, and prevention.

### Pediatric and Adolescent Services

We provide comprehensive quality care aimed at promoting wellness from birth to 18 years of age. Our services include health maintenance visits, sports and school physicals, patient education, and care of sick children.

### Adult and Chronic Disease Services

Our medical staff partners with our patients to prevent illness. We believe that adults must receive the proper preventative health screening and treatments to help them stay healthy. This practice allows for early diagnosis and treatment of any health problems. Chronic disease care is designed to improve the health of our patients who suffer from long-term, ongoing illnesses. Our staff is dedicated to empowering patients with information and knowledge of their health care choices.

### Behavioral Health Services

All of our mental health services are provided in the primary care setting. Our behavioral health consultants provide our patients same-day mental health consultation working with our medical providers. This ensures that both medical and related behavioral issues can be addressed quickly and efficiently.

### Pharmacy Services

Our pharmacy services enable us to deliver lower cost medications to our growing patient population. Our access to low-cost pharmaceutical pricing means we can offer prescription medications to our patients at more affordable prices. Our pharmacy began serving patients in March of this year.

### Dental Services

Our experienced and caring dental team provides the highest level of dental care, so our patients can achieve a state of enduring oral health. Providing all aspects of general practice dentistry for adults and children, emphasis is placed on the maintenance of oral hygiene and the prevention of tooth decay.

### Support Services

We recognize that in addition to providing primary medical and dental care, we must also address barriers to accessing care. Therefore, we provide an array of services that help our patients with the many barriers they face in accessing services.

These services include:

- Sliding discount program
- Reduced price medications
- Health benefits counseling
- Transportation assistance
- Bilingual staff and interpretation
- Case management for chronic conditions and other health issues
- Health education
- Information and referral

## Voices of Access

*"I've been a physician for a decade now, and the thing I like most about working for Access is that it's a place with great providers that's always looking to innovate and change. It's a place where if you have an idea or opinion, you can be heard."*



*If a patient is experiencing barriers, we can help them out with that. If they haven't been able to see a therapist to help manage anxiety and stress, we can help with that, too. So it's not that we solve all of their problems, but we can take things off their plate and help them control certain parts of their lives.*

*I like working at Access because there's always the sense that we can do better, and that we need to innovate and address the different challenges our patients are facing. And that's what makes it fun—we're constantly thinking and trying to change what we're doing to take better care of people."*

**—Kevin Fehr, MD**



## Community Partnerships

We understand the word “community” has no boundaries. By uniting with the health care community, neighborhoods, schools, social service agencies, local governments, businesses, and foundations, we all work for one common purpose: increasing access to quality, affordable health care.

The following is a list of some of our community partners:

AIDS Network	Family Service	Public Health-Madison
Allied Drive	Association	and Dane County
Neighborhood Center	Group Health	Salvation Army
Care Wisconsin	Cooperative of	South Madison Health
Centro Guadalupe	Southern Wisconsin	and Family Center-
Community Living	Harambee Health Hour	Harambee
Alliance	Herzing College	St Mary’s Hospital
Dane County	La Sup-Latino	Sun Prairie School
Dental Society	Support Council	District
Dane County	Latino Health Council	Tech Skills
Department of	Madison Area	United Way of
Human Services	Technical College	Dane County
Dane County	Madison Central	University of Wisconsin
Health Council	Lions Club	Department of
Dane County	Madison Metropolitan	Internal Medicine
Homeless Consortium	School District	University of Wisconsin
Dane County	Madison Public	Department of
Interpreter Coalition	Library—South	Pediatrics
Dane County	Madison Branch	University of Wisconsin
Medical Society	Max Pohle Clinic	School of Nursing
Dane County Parent	MEDIC Clinic	University of Wisconsin
Council-Headstart	Mental Health Center of	School of Pharmacy
Dean Foundation-	Dane County	University of Wisconsin
Benevolent Specialist	Meriter Hospital	School of Social Work
Program	Middleton School	UW Health
Dean Health System	District	Verona School District
Domestic Abuse	Neighborhood	WIC Program
Intervention Services	Healthcheck Coalition	YMCA of Dane County
East Madison	Planned Parenthood	YWCA of Madison
Community Center	of Wisconsin	

## Community Support

At Access Community Health Centers, we work every day with a network of community partners to help ensure that Dane County remains a healthy and vibrant place to live.

With significant support from businesses and foundations, we work to improve health and improve lives by reaching out and responding to the growing needs of our community. Our individual, business, and foundation donors are acknowledged on page 12 of this Annual Report.

### Health Care Community In-Kind Support

Our work would not be possible without the ongoing, generous in-kind support of the health care community. Their support enables us to build a stronger community.

#### Dean Health Systems

Clinical Medical Supplies  
Specialist Referrals for Patients  
**Group Health Cooperative**  
Endowment of the Chief Medical  
Officer Position

#### Meriter Health System

Medical Services  
Pharmaceutical Vouchers  
for Patients

Lab Service Discounts

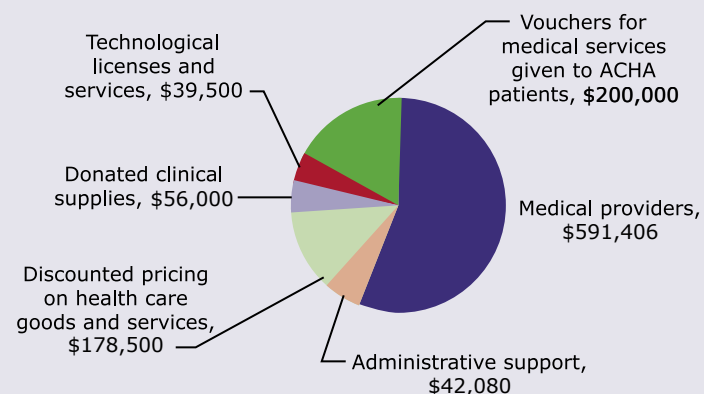
#### St. Mary’s Hospital

Medical Services  
Lab and Radiology Services

#### UW Health

Electronic Medical  
Records Services  
Information Systems Support  
Lab and Radiology Services  
Medical Billing and Practice  
Management Technology  
and Services  
Medical Answering Services  
Nurse Midwifery Services  
Nurse Triage Software  
Pediatric and Internal Medicine  
Faculty Support and  
Resident Services  
Voice IP System  
Web Hosting

### In-Kind Goods, Services & ACHC Patient Vouchers



Note: In-kind goods and services are valued and included with revenue and expenses consistent with the definition for generally accepted accounting principles.



## Financial Information

We have been successful in diversifying revenue sources that has enabled Access Community Health Centers' expansion of services. The following is an overview of our finances from July 1, 2008 to June 30, 2009.

### Assets

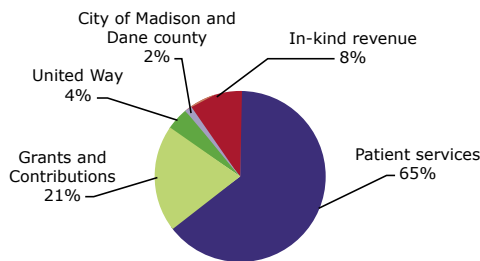
Cash and investments	\$2,681,105
Accounts receivable (net)	1,360,684
Property and equipment (net)	3,440,511
Other assets	132,718
<b>Total Assets</b> .....	<b>\$7,615,018</b>

### Liabilities and Net Assets

Accounts payable and accrued expenses	\$1,096,715
Long-term debt	2,450,509
Other liabilities	150,000
<b>Total Liabilities</b>	<b>3,697,224</b>
<b>Total Net Assets</b> .....	<b>3,917,794</b>

**Total Liabilities and Net Assets**..... **\$7,615,018**

### Revenue Composition



## Voices of Access

*"Health care means everything to me. I know that it's worth so much more than money. After coming to Access, I was able to get checked for a hereditary health issue. The tests would have cost thousands of dollars somewhere else, and I now know to get checked every three years.*



*I've worked long care jobs for over nine years, and there's no health insurance with these low-paying jobs. I don't know how me or my family would have survived without Access. Now we have all of our appointments marked on the calendar. This is a service we didn't even know was available until we found the clinic.*

*I'm so happy and grateful for the opportunities and resources provided by Access. I'm at a loss for words to express how grateful I am for what it's meant for me and my whole family. I'm very thankful."*

**-Edwin**

### Revenue

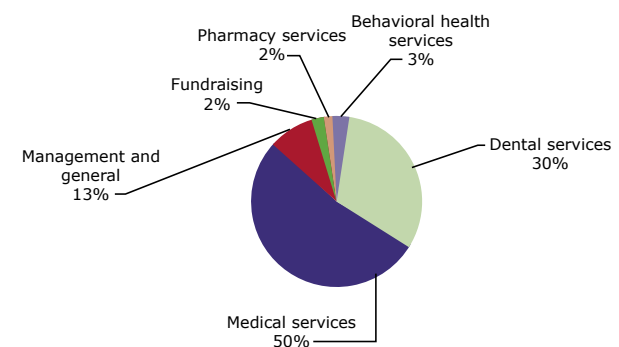
Patient service revenue (net)	\$7,271,824
Grants revenue	2,265,770
Contributions revenue	724,939
In-kind revenue	912,486
<b>Total Revenue</b> .....	<b>11,175,019</b>

### Expenses

Personnel	7,774,644
Space and facilities	589,853
Supplies	303,670
Contractual	778,310
Depreciation - equipment	70,002
Minor equipment	130,253
Travel	5,710
Other	435,309
In-kind expenses	912,486
<b>Total Expenses</b> .....	<b>11,000,237</b>

**Excess of Revenue Over Expenses** ..... **\$174,782**

### Expenses by Program



## Individual, Business and Foundation Gifts

*Thank you to the following individuals and businesses for their direct support of our work from July 1, 2008 to June 30, 2009.*

### \$200,000 and above

Health Resources and Services Administration • Public Health Madison and Dane County • United Way of Dane County

### \$25,000 to \$199,999

BerbeeWalsh Foundation • UW Health • Wisconsin Primary Health Care Association Inc.

### \$10,000 to \$24,999

Arthur W. Strelow Trust • August Foundation, Inc. • Capital Newspapers, Inc. • CUNA Mutual Group Foundation, Inc. • De Atley Family Foundation, Inc. • Dean Health System • Epic Systems • Evjue Foundation, Inc • Meriter Health Services • Mortenson, Matzelle & Meldrum, Inc. • Physicians Plus Insurance Corp • St. Mary's Hospital • TDS

### \$5,000 to \$9,999

Lisa Andrews and Eric Gaumnitz • Joanne and Don Becker • Carol and Doug Cowgill • Jack DeLoss Taylor Charitable Trust • Elizabeth Huebel and David Silverberg • Jay and Janet Loewi • M & I Bank • Madison Rotary Foundation • Michael Best & Friedrich, LLP • Sven Midelfort and Petra Ressler • PIC Wisconsin • Rotary Club Madison South • Susan G. Komen Breast Cancer Foundation • Unity Health Insurance

### \$2,500 to \$4,999

American Family Insurance Group • Linda Bochert and David Hanson • Gail and Gordon Derzon • Erdman, a Cogdell Spencer Company • John Neis • Therese Foundation • Venture Investors, LLC • WPS Health Insurance

### \$1,000 to \$2,499

Pamela Alsum • Brynn Bemis • Chad Campanelli • Karen and Craig Christianson • The Estate of Mary Alice Coan • Dane County Dental Society • Shirley and Fred Davie • Judith and Gordon Faulkner • Findorff & Son, Inc. • Fred Broihahn CPA, LLC • Pamela and Gary Gates • Johanna A Ghei • Audrey and Haywood Gilliam • Gordon Flesch Company • Group Health Cooperative • Joyce and Thomas Hirsch • Joanne Holland • Charlotte and Jerry Lefert • Susan and Arthur Lloyd • Lord's Dental Studio Inc • Linda and Thomas Lorenz • Mary and Doug Loving • Madison Gas and Electric Company • Sally and Mike Miley • Miron Construction Co., Inc. • Mary and Frederic Mohs • Mortenson Family Foundation • Roseann and Brad Murphy • Errin Pfeifer • Quarles & Brady • Ernest Reynolds • Margie Rosenberg • Roundy's, Inc. • Eric Siegal • Marcia and Daniel Smith • Paul and Ladonna Smith • Steinhauer Charitable Foundation • Jennifer and Kevin Stevens • Strang Architects, Engineers and

Interior Design • Sun Prairie United Methodist Church • Target Community Relations • Thomas Kemp Foundation • Ron and Laureen Thorstad • Karen Walsh and James Berbee • Webcrafters-Frautschi Foundation • Jeanan Yasiri

### \$500 to \$999

Freddie Adelson and Eric Brodsky • Juli Aulik • Barbara Boehm and Robert Russell • Marilyn Chohaney and David Lonsdorf • Grace Cooper and Leslie Bernstein • Corbett Gehler Group / Robert W. Baird & Company • Betty Harris Custer and J. Corkey Custer • John and Barbara DeMain • Diane and Robert Dempsey • Marie Fraser • HDR • Johnson Bank • Donna Katen-Bahensky • Marjorie DiMaggio Lee and Fred Lee • Nancy Loving Tubesing • Nancy and Dennis Lynch • Ann Jablonski and George Macheel • Bryan and Sarah Magenheim • Robert and Pam McDonald • Medico-Mart, Inc. • Steve and Meryl Mixtacki • Roseann and Brad Murphy • Barb and Bruce Ohlsen • Suzanne Lee and Peter Pryde • Tammy Quall and Chris Quandt • Sarah Rowe and Tim Kreft • John Schilling • Tracy Schwartz • Julie and William Segar • Jeff Skiles • Barbara Snell and Marvin Balousek • Kristina Stadler and Brian Fick • Dawn and David Stucki • The Alliance • US Bank • Wegner LLP CPAs & Consultants • Wisconsin P.E.O. Sisterhood H.E.L.P. Fund Inc. • Roger L. Young

### \$250 to \$499

Roy Baird • Shiva Bidar-Sielaff • Terry Bolz • Linda Brazill • Judy and Stanley Brysh • Cindy and Frank Byrne • Mary Carr Lee • Wendy and Fred Coleman • Joan Collins and Bill Waldbillig • Emily Curtis • Cheryl and Richard Donkle • Jan Downard • Sabine Droste and Steve O'Neill • Audrey Dybdahl • Dan Erdman • Samantha Jeanne Essler • Claire Falk and Jeffrey Wells • Mark Finnerty • Kristin Gasser Casucci • Lisa Gaumnitz and Steve Silverberg • Rick Gibbs • Suzanne Gillingham • Sandy Gordon • Cheryl Graser • Lauren and John Greene • Susan Grueber • Stephanie and Wade Harrison • Bruce Harville • Keith Heimforth • Stan Kanter • Robert Keller • Gene Kenney and Helen Berch-Kenny • Diane and Gregg Knapp • Nancy and Andrew Kosseff • Kathy Kuntz • Lake edge Lutheran Church • Pat Lasky and John Hanrahan • Liza Lightfoot • Jan Loiselle • David Maraniss • Fred McGee • Victoria Metz • Dick Moll • Alisa Mulltins • Eleanor and Earl Munson • Dagny Myrah • Zorba Paster • Jane and Evan Pizer • Stanley Pollan • Sheri Pollock • John Powell • Barbara and Richard Reynolds • Toni and Don Richards • Cheryl Robinson and Leonard Cizewski • Martha Rolli • Jean and Matt Rothschild • Jill and Jon Rozenfeld • Jo Anne Rummelhart • Andrea Sapon • Sarina Schragger and Ken Loving • Pranav and Roopa Shah • Peggy Sleeper and Bill Greer • Greg Smith • Leslie and John Taylor • Jennifer Tulman • Shelley Udell • Dawn Marie Witek • Melanie Witte • Gerard Xavier

## \$100 to \$249

Paula Stec Alt and Robert Alt • Howard Ashcraft • Marian Ashman • Baird Foundation, Inc. • Alison and Mark Bergum • Sybil Better • Fran Bicknell • Adam Blust • Julie and James Bockheim • Brian J. Bohlmann • Stephen Boorstein • Martha and Jack Bowhan • Carola and Don Breckbill • Joyce and Daniel Bromley • Susan Bulgrin • Mary Burke and Stephen Nicks • Amy and Peter Callies • Mary and Elliot Carr • Barbara and Michael Christopher • Memee and Raymond Chun • Dorothy and Ed Churchwell • Elly and Timothy Chybowski • Barb Cooper • Byron and Pam Crouse • Cinda and Mark Dalebroux • Elizabeth and Edward Daub • Susan Davidson • Jenni and Kirkland Davis • Peter G. Davis • Cheryl DeMars • Marina DePablo • Cherie and Ronald Diamond • Claire and Elliot Dick • Angela and Charles Diggs • Ginny and Stanley Dodson • Anne Dopp • Ruby and William Dow • Vickie and Richard Draeger • Joy Drummond • Colleen and Neil Duffie • Caryn Dutton Bean • Audrey and Philip Dybdahl • Judith and Mike Egan • Jane and Eric Englund • Jon Fadness • Linda and Gene Farley • First Business Bank • Themis Flores Ramos • Cathy and John Frey • Rachel Friedman • Terry Geurkink and Sally Wilmeth • Dorothy C. Gosting • Mary and Michael Grasmick • Cathy and Frank Greer • Marsha and Bruce Gregg • Ei Terasawa Grilley • Gay and Mark Gross • Ronald Guiao and M. Gleeson • Julie and John Haberkorn • Robert Harrison • Kathleen Helm • Virginia and Perry Henderson • Enid Hoffman • Elizabeth Hudson • Marjorie and Hickory Hurie • Bradley Jeffries • Betsy and Dave Jensen • Carol Johnson-Hohol • Rosemary Jones • Retta Kanthak • Alison Einbender and Jeffrey Kassel • Lisa and Barnaby Kerr • Amanda Kita-Yarbro and Christopher Yarbro • Emily Kletzien • Roger Klopp • Lorri Knutson • Robert Koehler • Erwin F. Koenig • Patricia Kokotailo • Jean and Michael Kokott • Kathleen Krchnavek & Peter Joyce • Joan and James Krikelas • Patricia Krueger • Ann and Greg Landry • Tim Lapp • Renata Laxova • Rebecca Hays and Mark Levenstein • Tim Lightner and Adriana Mateus Lightner • Lucille Lomas Marchand and Philip N. Lomas • Elizabeth Lucht • Jill and Peter Lundberg • Ronald Luskin and M. Therese Ruzicka • Greta Magill • Shana Magill • Salli Martyniak and Loren Hatelberg • Camilla Matthews •

## Voices of Access

*“Everyone at Access is so nice, and it’s the best experience I’ve ever had visiting a doctor. I’m actually happy when I come here. They’re always prepared and make me feel comfortable. I come here and it feels like home.*

*I actually felt like I knew my providers from the first time I met them. I’ve never been scared, and I’ve always felt comfortable. When I come to Access, I know that I have nothing to worry about, and that I’ll always be happy.*

*I don’t have health insurance right now, and Access is always there for me if I need assistance, or if I have any health or dental problems. Every time I call in they’re always available to set up an appointment with a specialist. And it’s at a cost I can afford, which I really appreciate. It’s hard for me to find words to say how grateful I am with the service and people.”*

—Irene



Bev and Chan McKelvey • Emily Melo • Marion Meyer • Ruth and Paul Meyer • Joy Miller • Michael M. Miller • John Minnich • Irene Mirkin • Nancy and Mark Moore • Mother Fool’s Coffeehouse • Anne Morgan and David Giroux • Shirley and Doug Mullen • Bradly Mullins • Marje Murray • Bob and Lynn Mussallem • Ann and David Nelson • Mary Niederehe and Bruce Meredith • Daniel and Linda O’Connell • Rita and Tom O’Connor • Linda Baldwin-O’Hern and Vince O’Hern • Pam Olson • Patricia and William Paul • Krishna and Carla Pillai • Mary and Peter Plane • Kathleen Poi • Kurt Popp • Judy Porep • Steve Puckette • LuAnn Quella • Christopher Queram • Susan Ramspacher and David Deadman • Lynsey Ray • Pat and Kate Remington • Bill and Robin Rhoads • Armella and Gerald Ring • Neon Ringwood • Jo Anne Robbins and David Falk • Joan and William Rock • Mark Rothwell • Jane and Douglas Roughen • Mary and John Rowe • Barbara and Jerry Ryan • Laura Sabo • Margaret Saewert • Gary and Lois Sater • Don and Joanne Schalch • Rollianna and William Scheckler • John Schilling • Susanne and Andreas Seeger • Paul Simenstad • Beth and Jerry Simmons • Carmen and John Skilton • Georgiann Springen • Mary Starmann-Harrison and Gregory Harrison • Mary Statz • Lee Syverud • Leslie and John Taylor • The Vogel Foundation • Mary and Mark Trewartha • Carol Vesely • Geri West • Jean Whitcomb • Deborah and Ryan Wubben • Kenneth Yarnell • Beth and Peter Zaher • Elizabeth Ann Zeidler • Mary and Norman Zemel

## \$1 to \$99

Michelle and Vincent Affatati • Julie Murphy Agnew and Matthew Agnew • Linda Alanen • Debra Alt • Carla and Kevin Anderson • Jill Aruguete • Elizabeth and Richard Askey • Judith Aubey • Ken Axe • Roy Baird • Violet Bartell • Janice and Mark Bauman • Julie Shiner-Bazan and Bernard Bazan • Penelope and John Beasley • Heidi Beck • Susan Becker • Laurie Benson • Erin and Finn Berge • Ed Bergen • Kara and Robert Bergenthal • Barbara Bernhardt • Warren Birkrem • Emily Blackbourn • Gabrielle Blood • Stacy and Geoffrey Borman • Ann Brickson, Ed Hughes & Family • Laura Brown and Mark Shahan • Jennifer Burian • Susanne Burwell • Kirstin Carlson-Dakes • John Cauthen • Debra and Michael Chase • Jacek and Monique Chmielewski • Derek Clevidence • Richard Cornwell and Karen Stuesser • Sharon Corrigan and Daniel Burkhalter • Mary Coughlan • Gabriel and Philip Cranley • Susan and E Cranley • Karen and Alan Crossley • Allan and Peg Czecholinski • Dane County S.O.S. Senior Council • Frederick Davis • Mirabel and Joan Deming • Molly and Donald Drake • Linda and Michael Dunk • Patricia Eddings • Kelley Engle • Alfred Erich and Lavonne Senn • Joan Feinstein • Regina L. Fiscus • Beth Fisher • Fleming Auto Repair • Julia Foster and Robert Matthew • Terry Fox • Sabrina and Mark Frey • Rose Frittitta • Brandi and Christopher Funk • Erica and Mark Gehrig • Joan and Kenneth Gelhaus • Claire Gervais & Dave Blouin • Amie Goldman and David Gundersen • Maureen and Kevin Gonter • Sandra Gordon • Donald and Virginia Gostomski • Mike Gotzler • Leslie Grant and William Schwab • Dianne Greenley • Cheryl Gunn • Linda A. Hall • Larry Hamlin • Wade Hanna • Katheine and Matthew Hansen • Marc and Alice Hansen • Mary Jo Hussey and Richard Hanson • Nancy Harrison Durdin • Paul Harrison • Anne Hartwig Eichelman and Burr Eichelman • Sally Haveman • Ann Hayes • Christopher Healy • Ilse and Rudolph Hecht • Kay Heggestad and Paul Wertsch • Lenne and Jack Heimforth • Hope and James Henley • Sarah Herbst • Carrie Herrild • Helen Hift • Ruth and Joseph Hind • Ann Hollis • Eric Holz • Jerilyn Howe • Barb Hummel • Mary Hutchinson • Irene

Ibler • Joan Jacobsen • Lois M. Jacobsen • Patricia R. and Anton Jacobson • Terri and Christopher Jaye • Mary Jelak • Janice Johnson • Nancy Johnson • Kevin Joiner • Ann Marie and Mitchell Jones • Sari Ratner Judge and Michael Judge • Mollie Kane and David Melnick • Joan Karan • Murray and Susan Katcher • Jeanne Keller • Rebecca and Bradley Kennedy • Valerie Kime • Shannon Henry Kleiber and Benjamin Kleiber • Sally Kopecky and Jeff Friebert • Atsuko and Paul Kusuda • Audrey Larson • Susan Latton • Rosemary Lenzer • Sandra Levin • Charlotte Lima • Mark Linzer • Brian and Susan Lochen • Jan Loiselle • Mary Love-Patton • Neil Lucchese • Judith Lyons • Maija Maki-Laurila • Marilyn H. Everitt Revocable Living Trust • Dolly Marsh and Jeffrey Lange • Dorothy Martin • Patricia and John Jeffrey Mayers • Ann and Joseph McDonough • Louisa Medaris • Juanita Menendez • Greta and David Menke • Eileen Mershart • Tracy Moore • Joyce Morrison • Cheryl and Mike Moskoff • Tammie and Joel Moyer • Joy and Kamla Mukherjee • Denise and Sean Mullen • Richard S. Mumford • Muriel Nagle and Douglas Bach • Edythe Nagler • Margaret Nelson • Patricia and Kenneth Newman • Jean and Jeff Nicholas • Eugene J. and Olive Nordby • Louise and Donald Novotny • Bernice Oberdeck • Meredith Oehlkers • Maureen Oostdik • Sandra Osborne • Jean Parks • Ann Paulen • Laura Peck and Greg Anderson • Mary Frances Petonic and Daniel John Reinders • Larry and Deanna Pincombe • Plymouth Methodist Church • Caroline and Stephen Polster • Berit Poser and Ross Rehfeldt • Geoffrey and Christine Priest • Rita Pultz • Carol and James Quall • Christine and John Rader • Wendy Rakower and Warren Buckles • Mary Ann and Richard Reale • Rebecca Suhr Reller and Brent Reller • Rebecca Ripp • Sara Roberts • Mary Rodger • Elaine Rosenblatt • Janet Rother-Harris and Daniel Harris • Marla Rybowskiak and Jeffrey Deacetis • Pablo Sanchez • Alicia and David Schiff • Robert Schilling • Carrie Schneck • Brian Schoeneck • Erika and Alex Schremp • Brian and Season Schwarzbrott • Frances and Karl Schwenk • Ralph and Esther Scott • Dan Seering • Michelle Shadrick • Jennifer Shafer • Mindori Shaw • Lucyna and Yoram Shenker • Sandra Sherry • Eva Shiffrin • Sharon Smith • Greg and Linda Smithback • Rachel Spear • Marcella and Jason Speich • Stephanie and Tyler Spence • Barbara Spierer • Sheryl and Jeff Spitzer-Resnick • Roger Springman • John and Pamela Stampen • Sandra Stark • Jody and Joseph Steele • Victoria Stone Mintz and Steven Mintz • Dalia Stonys • Jill and Wayne Streekstra • Petra Streiff • Mary Struckmeyer • Michael Sweet • Suzanne and Michael Swift • Lee Syverud • Walter Thomas • Pauline Thome • Alma Torpy • Debbie and Jeff Tracy • Michael Treadaway • Ashley Trimble • Franny Van Nevel • Veronica Vega • Cynthia L. Vollman • Rebecca and Edo De Waart • Beverly Wagner • E.B. Wainwright and K.A. Kelly • Benita Walker and Joseph Senulis • Jill Watson • Curtis Weatherhogg • Heather Weber • Katherine Wenban • Alaina Wendlandt • Elaine Wenger • Margaret and Eric Wilcots • Susan and Michael Wildrick • Roger Williams • Megan Williamson • Cecilia Wilson Holder • Carol Winkler • David Wolff • Beverly Wolfgram • James Worledge • Steve Zekoff • Fred Zietz • Marjorie Zimmerman

### Community Business Inkind Gifts

*Thank you to the following businesses for their inkind support of our work . Gifts were received between July 1, 2008 to June 30, 2009.*  
 Axley Brynelson, LLP • Ray Blanchard D.D.S • Center for Oral and Maxillofacial Surgery • Children's Dental Center • D&S Dental Laboratory • Door Creek Dental • David DuCommun D.D.S • Epic • HBC • Tanner McKenna D.D.S • Madison Oral and Maxillofacial Surgeons • Madison Pediatric Denta • Medico-Mart, Inc. • Michael Best and Friedrich, LLP • QTI Group • UW School of Nursing • Melanie White D.D.S

### Memorial Gifts

*Thank you to the following individuals and businesses who have made a memorial gift from July 1, 2008 to June 30, 2009.*

**In Memory of Rev. Joyce Alford:** Plymouth Methodist Church • Barbara Bernhardt • Susanne Burwell • Mirabel and Joan Deming • Joan and Kenneth Gelhaus • Ilse and Rudolph Hecht • Joan Jacobsen • Jeanne Keller • Jean and Jeff Nicholas • Meredith Oehlkers • Ann Paulen • Caroline and Stephen Polster • Rebecca Ripp • Rachel Spear • Jill and Wayne Streekstra • Alma Torpy • Beverly Wagner • E.B. Wainwright and K.A. Kelly • Cecilia Wilson Holder • Beverly Wolfgram • Steve Zekoff • Mary and Norman Zemel • **In Memory of Mary Alice Coan:** • Howard Ashcraft • Ann Hayes • **In Memory of Maxine Okafo and Lynn Zogbaum:** Marjorie DiMaggio Lee and Fred Lee • **In Memory of Lillian Walker:** Benita Walker and Joseph Senulis • **In Memory of Pat Moll:** Dick Moll

### Honorary Gifts

*Thank you to the following individuals who have made a gift honoring someone from July 1, 2008 to June 30, 2009.*

**In honor of Nancy and Dennis Lynch:** Rose Frittitta • **In honor of Bernie and Gloria Gross:** Gay and Mark Gross • **In honor of Keith Heimforth:** Lenne and Jack Heimforth • **In honor of Jill Svetnicha:** • Jerilyn Howe • **In honor of George and Emily Lorenz:** Linda and Thomas Lorenz • **In honor of the UW Med Flight Crew:** Laura Sabo • **In honor of Judy and Dan Pierotti Anniversary and the Engagement of Rachael and Jerry:** Barbara Spierer

### Celebration of Service Gifts

*Thank you to the following businesses for their inkind support of our 2009 Celebration of Service:*

Arbor House • Best Western Inn on the Park • Best Western InnTowner • Brass Ring • Cafe Continental • Cambria Suites • Campus Inn & Chancellor's Club • Chocolate Shoppe Ice Cream • Crowne Plaza-Madison • Doubletree • Hilton Madison Monona Terrace • Holiday Inn at the American Center • Holiday Inn Express & Suites • Janus Galleries • Kittelson's Swim School • Manna Café • Marriott Madison West • Matt Kenseth Fan Club • Nancy Harrison Durdin • New Glarus Hotel Restaurant/Chalet Landhaus Inn & Restaurant • Orange Tree Imports • Pizza Brutta • Prime Quarter • Quality Inn & Suites • Radisson Hotel • Sheraton Hotels & Resorts • The Great Dane • The Madison Concourse Hotel • The North Central Group • Trek Bicycles • UW Sports Medicine • Wegner LLP CPAs & Consultants

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*Board Directors serving  
fiscal year 2009*

Pablo Sanchez, Board President  
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*Chief Executive Officer*

Gordon Derzon,  
*Interim Chief Executive Officer*

Joanne Holland,  
*Chief Financial Officer*

Ken Loving, MD,  
*Chief Medical Officer*

Thomas Ludwig,  
*Clinical Operations Officer*

Tammy Quall,  
*Development and Community  
Relations Officer*

*We would like to thank everyone  
who volunteers their skills and  
services to help the people we  
serve. Their dedication makes  
our work possible.*

Care

Accessibility

Health

Diversity

Opportunity

Community

